

ONE 2 ONE

Since 2001, ONE 2 ONE has provided managed I.T. services, project implementation and technology consulting to Central Pennsylvania and beyond.

ONE 2 ONE

Phone: 717-393-7403

Fax: 717-509-2072

info@one2oneinc.com

www.one2oneinc.com



**Inc.
5000**



THE CUSTOMER

Founded in 1944, the Credit Bureau of Lancaster County, Inc. offers decades of experience serving local businesses and professionals in financial collections, employee and tenant screenings, business credit reporting and billing services.

THE CHALLENGE

To provide quality services to their clients, CBLC, Inc. needed to keep up with rapid changes to business technologies and the increasing regulatory demands for data security and privacy of fiscal information. CBLC, Inc. relies on technology and electronic data to deliver services to their clients. System availability, reliability, data security, and a responsive technology partner were critical to success.

"I have a confidence level with them that they are telling me the truth and I don't have to worry about getting a second opinion."

*- Kelly R. Lutz
President*

THE SOLUTION

A Network Operations Center monitoring all Information technology assets. A team of professionals prepares to resolve any service availability issues. Deploy an Enterprise class back-up system with off-site and encrypted synchronization of data. Comprehensive life cycle management and corporate quality program to ensure regulatory compliance was implemented.

THE PLAN

Deploy software agents to monitor performance and health of all technology assets proactively. Schedule weekly site visits to address any technical concerns or challenges expressed by the client. Work with CBLC, inc. leadership to develop five to seven-year, strategic technology plans. Periodic compliance assessments to ensure CBLC, Inc. abides by all regulatory requirements.

THE RESULTS



Increase
System Availability



Long-Term
Budget Forecasting



Regulatory
Compliance